



IP Telephony

Contact Centers

Mobility

Services

OVERVIEW

- SIP-based, peer-to-peer technology makes it simple and cost-effective
- Rapidly deploy head office functionality in remote sites
- No onsite support necessary—Quick Edition installs in minutes
- Get rapid roll out of business productivity features—personalized voicemail, auto attendant, call log, speed dial, conferencing and other features

Avaya one-X™ Quick Edition—Intelligent Communications for Branch Offices



Avaya one-X™ Quick Edition is designed for companies that want an easy and cost-effective way to outfit their branch offices with the latest communications capabilities.

Implementing IP-based communications in even the smallest branch office has never been easier. Get Avaya one-X™ Quick Edition and get a powerful communications solution for small offices that can be configured and installed in minutes.

Quick Edition is a complete small office communications solution with voice mail, auto attendant, call log, speed dial, conferencing, and much more.

But what really makes Avaya one-X Quick Edition stand apart is what you don't need: No pre-installation planning. No pre-configuration. No onsite technical support or administration. Quick Edition can be sent to any office and be up in running in

minutes—significantly lowering your total cost of ownership, whether you are equipping one branch office or dozens.

Simply plug the ready-to-use IP telephones into a local area network (LAN) and Avaya one-X Quick Edition configures itself. It is so simple to set up, configure and use, most users can install and maintain the system themselves. And it's easy to expand—simply plug in additional phones as you need them.

If you operate branch offices that need simple communications capabilities, but don't have onsite technical resources, take a close look at the Avaya one-X Quick Edition for the perfect balance of price and performance.

AVAYA
one-X™
Quick Edition

Designed for branch offices

Your branch offices play a critical part in your overall operations—for sales, customer service and more. Employees interact with customers there, take orders and provide support. You need a communications system that lets your branches demonstrate the same professionalism that's conveyed at headquarters and also helps your employees to operate efficiently and productively.

Avaya one-X Quick Edition was designed to deliver the communications features and applications branch offices rely on most—in a solution that is simple for the smallest office to install and administer.

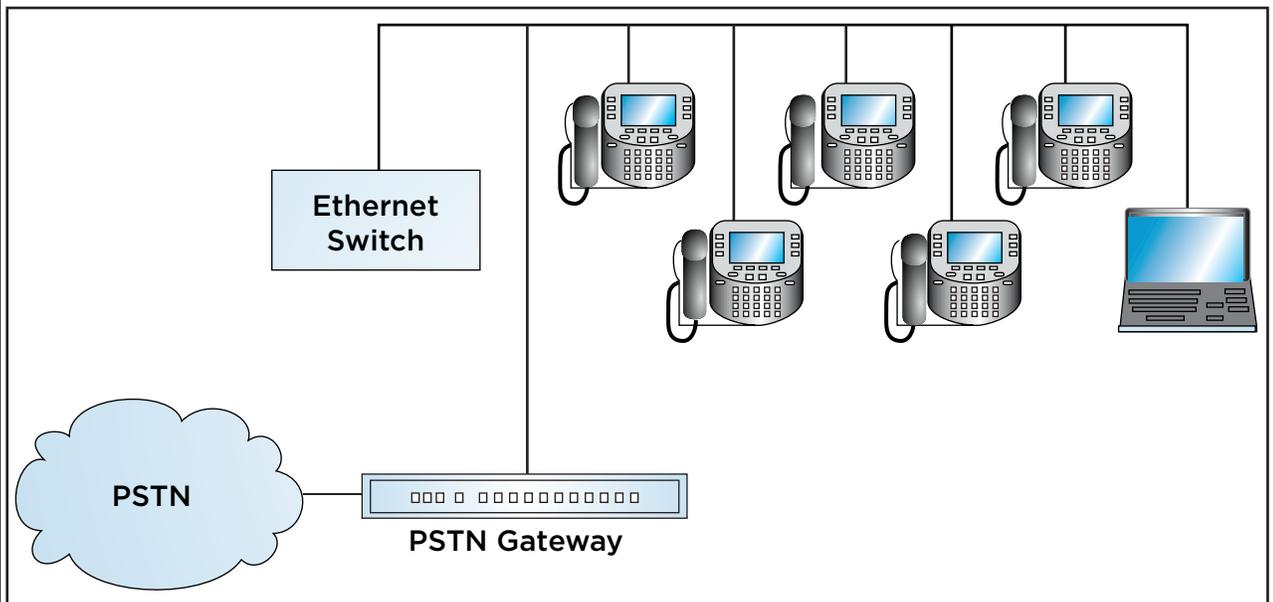
A server-less system

Avaya one-X Quick Edition is a server-less system. The communications software is embedded in the phones

themselves, not in centralized servers. The system utilizes SIP-based Peer-to-Peer technology. That means all telephones in the network communicate directly with each other and join together dynamically to participate in call routing, call handling and other network-related processes that would otherwise be handled by a central server.

With Quick Edition, the system can be up and running in minutes. Users simply plug the phones into a local area network, the phones boot up and automatically discover each other. Users are prompted to enter a name and extension numbers are automatically assigned. The branch directory and auto attendants are automatically configured. A completely operational system is available in minutes. It is so simple to set up, configure and use, most branch users can install and maintain the system themselves. As you need to add more phones, simply follow the same steps and add phones one by one.

Avaya one-X™ Quick Edition Local Area Network



Avaya one-X™ Quick Edition phones connect directly to your LAN and configure themselves. A complete solution is operational in minutes.

The communications features you need

Avaya one-X Quick Edition is designed with the communications features and applications branch offices rely on most:

- Call management capabilities for handling incoming calls professionally and efficiently—including a built-in auto attendant.
- Call forwarding so branch office employees can automatically forward calls to wherever they are working—at home, another office, their cell phone.
- Conferencing for collaborating with other employees, business partners and customers.
- Take messages—the one-X Quick Edition personalized voice mail system has room for 20 minutes of messages per employee.
- Use speed dials, directories and call logs to more efficiently make and take calls.
- Take advantage of cost-saving capabilities such as VoIP.

Built-in backup

When you equip your branch offices with one-X Quick Edition you are giving them a system that's designed with reliability in mind. The distributed nature of a peer-to-peer based system means that each telephone in the system has all of the software needed for the system to function. That means all telephones on the network can act as a backup for each other—there is no single point of failure that will cause the entire network to fail. Even in the rare event of a telephone failure, all call-processing functions are preserved. Users

can still collect voicemail messages from any telephone that has access to the IP network, and incoming calls will continue to be answered by voicemail.

A cost-effective, scalable solution

Avaya one-X Quick Edition grows as your needs evolve. Additional telephones can be added as they are needed – simply plug in phones as required. When it comes to administration or software upgrades, a web-based administration interface provides secure access. For companies that need more communications capabilities—for example more capacity, a more sophisticated auto attendant, or enhanced customer service functionality—you can move up to larger Avaya solutions. Simply keep your phones, change the software, and install Communication Manager and gateways if needed.



The display area and softkeys give quick access to features.

More branch office capabilities

One-X Quick Edition is one of many solutions Avaya has for branch offices—both branches that operate autonomously and those tightly linked to headquarters.

Why Avaya?

Over one million businesses rely on Avaya communications solutions—businesses of every size in every industry. They turn to Avaya because they know that Avaya has the experience and expertise to design and implement communications solutions that help business and their employees perform more efficiently and productively.

Companies with multiple locations turn to Avaya for the communications solutions that enable the entire organization to operate more cohesively and cost-effectively, projecting a consistent image to customers. With one-X Quick Edition, Avaya is delivering the server-less solution that will make it easier than ever for companies to equip their branch offices with the latest communications capabilities.

Is Avaya one-X Quick Edition the right solution for your organization? Talk to Avaya and learn more. Go to avaya.com or contact your authorized Avaya BusinessPartner.

Avaya one-X Quick Edition at a Glance

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| Easy to purchase | Outfit one branch office or dozens with a system that virtually anyone can install and administer. |
| Easy and cost-effective to grow | Scale from two to 20 telephones at any branch quickly and easily. Purchasing telephones as you need them helps to keep start-up and expansion costs down. |
| Easy to install | Simply plug the telephones into the same Ethernet LAN used for PCs and they configure themselves—a certified installer is not required. |
| Easy to use | The display area and easy-to-use softkeys on the telephone provide quick access to telephony settings and preferences. |
| Easy to maintain | Through the web-based interface, software upgrades can be downloaded to the telephone anytime and user-specific or system-wide features can be configured. |

About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications infrastructure and solutions. For over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, Avaya's embedded solutions help businesses enhance value, improve productivity and create competitive advantage by allowing people to be more productive and create more intelligent processes that satisfy customers.

For businesses large and small, Avaya is a world leader in secure, reliable IP telephony systems, communications applications and full life-cycle services. Driving the convergence of embedded voice and data communications with business applications, Avaya is distinguished by its combination of comprehensive, world-class products and services. Avaya helps customers across the globe leverage existing and new networks to achieve superior business results.

AVAYA

COMMUNICATIONS
AT THE HEART OF BUSINESS

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